

Claim Process to Follow

To inquire or voice a claim

Choose your customer touch point

Refer to the claim station at
FFA Private Bank Headquarters to fill the claim
form and submit it instantly

Go to the website at
www.ffaprivatebank.com

Call FFA Private Bank claim direct line on
+961 1 960704

Send an email to
claims@ffaprivatebank.com

Submit the complaint by letter to FFA Private
Bank's P.O.BOX at 90-1283 - Beirut - Lebanon

Your inquiry/claim is received .
by the concerned entity

All your claims are treated .
with the utmost confidentiality

Concerned entity will handle .
your claim and offer you the
best suitable solution